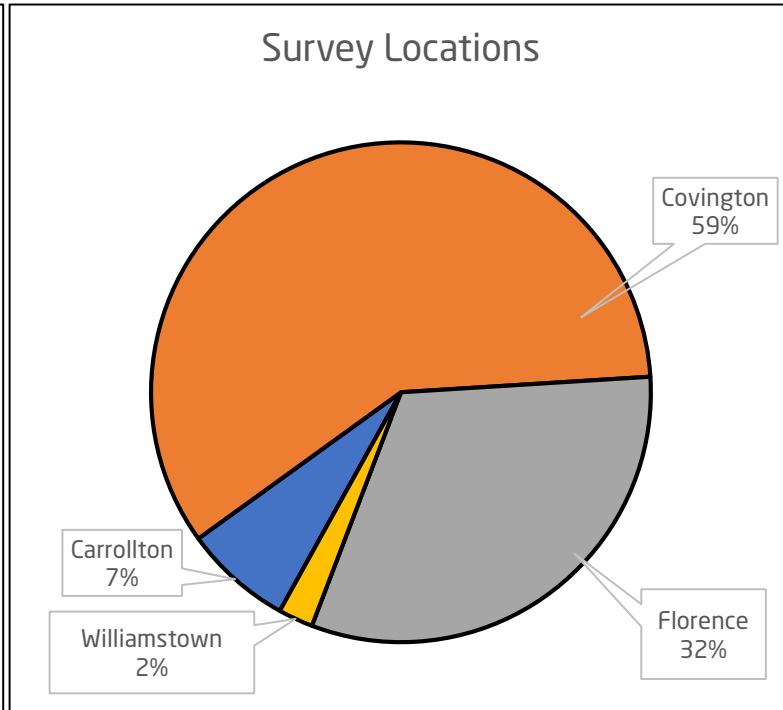


Kentucky Career Center Customer Satisfaction Survey Results January 2019

99.89%

(the overall customer satisfaction rate for Northern Kentucky is the combined percentage of "excellent" and "good" ratings)



Date	KCC	Rating	Comments
1/29/2019	FLO	4	Awesome
1/29/2019	FLO	4	Dawn was a great help
1/28/2019	COV	4	Brendan is an amazing coach who goes above and beyond expectations
1/28/2019	COV	4	The OVR staff and the young ladies in the front are absolutely great. And Justin is the man with the plan!!
1/25/2019	COV	4	Every one at the KCC was very kind.
1/25/2019	COV	4	Very friendly staff, helpful answered all my questions
1/25/2019	COV	4	We love working with heather Anderson she is really great at what she does
1/25/2019	FLO	4	Job Search
1/24/2019	COV	4	Justin Sebastian has always been good to me and I can't say enough appreciation for him.
1/24/2019	COV	4	Received lots of info to help me finishing filing my unemployment insurance claim
1/24/2019	COV	4	You help me
1/22/2019	COV	4	The staff is always nice and very helpful some of the nicest people I've met.
1/22/2019	FLO	4	I was helped resetting my pin for my unemployment . It only took a short time
1/17/2019	COV	4	Very helpful
1/16/2019	COV	4	good service
1/15/2019	COV	4	Excellent experience, the staff was understanding, friendly, and helpful.
1/15/2019	COV	4	Great info on elevator speeches
1/15/2019	COV	4	Great visit people were great help
1/15/2019	COV	4	Signage directing to this weeks meeting room
1/15/2019	COV	4	Very helpful
1/14/2019	COV	3	good
1/14/2019	COV	4	Great session
1/14/2019	COV	4	The people here are so helpful and nice. Thank you for all the help.
1/14/2019	COV	4	This office is a Godsend. It is a WEALTH of information, you all are doing a great job.
1/14/2019	COV	4	Trainer very knowledgeable. Explained everything.
1/14/2019	COV	4	Very easy to apply. Helpful staff,
1/14/2019	COV	4	Very good service thanks
1/11/2019	COV	4	Good service
1/11/2019	COV	4	It was easy and very good
1/11/2019	COV	4	It was helpful to me
1/11/2019	COV	4	Very helpful friendly people
1/11/2019	COV	4	Very good
1/10/2019	COV	4	Friendly staff
1/10/2019	COV	4	I'm satisfied with this service,
1/10/2019	COV	4	The staff was very helpful!
1/9/2019	COV	4	Everyone was very helpful and courteous and I think it went well and no issues or problems. Thanks a Great job overall.
1/9/2019	COV	4	Good
1/9/2019	COV	4	I receive quality service.
1/9/2019	COV	4	It was great
1/9/2019	COV	4	Ms. Tina was very nice and clear with information
1/9/2019	COV	4	Staff are extremely helpful and I will continue to attend future workshops and training.
1/9/2019	COV	4	The best help Jane.

Date	KCC	Rating	Comments
1/9/2019	COV	4	They were very helpful and answer any questions that I may have.
1/9/2019	COV	4	Very friendly and polite staff, they took time to explain everything.
1/9/2019	COV	4	Very good service.
1/9/2019	COV	4	You guys are great
1/8/2019	COV	4	A lot of help I am not good on computer ☹
1/8/2019	COV	4	Employee's where very helpful
1/8/2019	COV	4	Everything was good
1/8/2019	COV	4	Great people working there
1/8/2019	COV	4	Very helpful
1/8/2019	COV	4	Wonderful experience
1/7/2019	COV	4	Every thing was simple
1/7/2019	COV	4	Everyone was very helpful
1/7/2019	COV	3	It was fast and easy.
1/7/2019	COV	4	None
1/7/2019	COV	4	Thanks☺
1/7/2019	COV	4	Very good service
1/7/2019	COV	4	Very helpful the workers are and I was seen as soon as I walked in and I wasn't expecting that ..Thanks ,Great
1/3/2019	CAR	4	Mindy helped me so much today. Was very needed.
1/3/2019	COV	4	Everyone was great learned a lot looking forward to finding new employment
1/3/2019	COV	4	I learned about 6he WIOVA program. I learned quite a bit from Chassity and Adam and I am most grateful and looking forward to next steps.
1/2/2019	COV	4	Found the experience pleasant
1/2/2019	COV	3	Ha☹
1/2/2019	COV	4	N/a
1/2/2019	COV	4	Pleasant, very helpful
1/2/2019	COV	4	The people are always so generous, and helpful Ms. Tina and Mr. Gerald Ms. Louise are the best