Kentucky Career Center
Northern Kentucky

We value your feedback! Please complete this brief survey for us to better serve you.

1. Today's date: _____ / _____ / _____

2. Office location (circle one): Florence Airport | Covington Falmouth | Grant Carrollton

3. Reason for your visit: _____

4. Wait time to speak with a Representative (check one):
   _____ Less than 1 minute
   _____ Between 2-5 minutes
   _____ Between 5-10 minutes
   _____ More than 20 minutes
   _____ (Please list time waited)

5. Rate the quality of customer service you received from us today (**circle one below**):

   4 Excellent | 3 Good | 2 Fair | 1 Needs improvement

6. Please provide any other comments, suggestions, or feedback based on your experience today:

_____

_____

_____

_____

_____